



Improved Cable Set Order/Installation Form

Thank you for choosing the safe, secure Citation entry step upgrade from SkyWay.

The improved cables (per Service Letter SL-SI610-200) provide more robust cables with stronger attachment points and better flexibility. They are a direct replacement for all Citation 500/501, 550/551, S550, 560 and 525 series SkyStep installations.

Note: They are NOT applicable to the 510 series SkyStep.

Installation Information

As described in the detailed SkyStep installation instructions, adjust the forward and aft cables to carry equal loads. Please Note: Generation 1/2 cables cannot be paired with Generation 3 cables.

Customer signature

Print name

Date

Contact Information

Your Name

Email

Daytime Phone

Mobile Phone

Street Address

City

State

Postal Code

Country

Pricing and Options

Description	Price	Select / Enter
SkyStep Improved Cables (set of two)	\$1,150.00	
Sales Tax 8.25% TX Sales Tax (if applicable)		
CC Admin Fee Add 3% admin fee for credit card.		
TOTAL		

Cable Set Part Number Selection

Select the part number matching your aircraft model. Serial number is required to confirm fitment.

Part Number	Applicable Aircraft Model(s)	Select (X)
SI610-100-1	500 / 501SP, 550 / 551SP, S550, 560 (V, Ultra and Encore)	☐
SI610-100-2	525's	☐

Aircraft Information

Registered Owner

Owner's Email

Aircraft Model

Registration No.

Serial Number

Shipping / Installer Information

Installer / Maintenance Shop			
Contact Person			
Email			
Daytime Phone		Mobile Phone	
Street Address			
City			
State/Province		Postal Code	
Country			

REV. B 08042026



SkyStep Cable Set Warranty Policy

Generation 1 & 2 Cable Sets — Warranty Limitation

SkyStep Generation 1 and Generation 2 cable sets carry a limited warranty period of three (3) years from the date of installation. After three (3) years of normal wear and tear, Generation 1 and Generation 2 cable sets are no longer covered under warranty, regardless of flight hours or cycles.

Why We're Encouraging the Upgrade

SkyWay has invested significant time and engineering development into the Generation 3 Improved Cable Set (per Service Letter SL-SI610-200). The Generation 3 design provides more robust cables, stronger attachment points, and better flexibility than the original cable sets — a meaningful safety and reliability improvement for the SkyStep entry step system.

Because Generation 1 and Generation 2 cables fall out of warranty after three years, and because the improved Generation 3 cables represent the current standard for SkyStep installations, SkyWay strongly encourages all operators approaching or past the three-year mark to complete the attached order form and upgrade to the Generation 3 Improved Cable Set.

Key Policy Points

- Gen 1 / Gen 2 cable sets: 3-year limited warranty from date of installation.
- After 3 years, Gen 1 / Gen 2 cables are out of warranty and are maintained at the owner/operator's own risk.
- Generation 1/2 cables cannot be paired with Generation 3 cables — a full matched set is required.
- Generation 3 Improved Cables are a direct replacement for all Citation 500/501, 550/551, S550, 560, and 525 series SkyStep installations (not applicable to the 510 series).
- Order using the correct part number for your aircraft model — see the Part Number Selection table on the order form.

Questions about your cable set's install date, warranty status, or which part number applies to your aircraft? Contact SkyWay MRO at 888-997-7032 or info@skyway-mro.com before completing the order form.